DW Pro2 is a double-sided DECT headset. Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safe in the knowledge that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what’s important: the conversation.

DW Pro2 connects to both desk phone and softphone.

- **Unique Premium Design** – Crafted for comfort
- **High Comfort Wearing Style** – Perfect adjustment to your ear for a full day wearing comfort
- **Intuitive User Interface** – Mute microphone and adjust volume up or down
- **Boosted Productivity** – Ultra noise-canceling microphone filters out unwanted background noise
- **Sennheiser HD Voice Clarity** – Wideband sound for a more natural experience
- **Full Workday Talk Time** – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- **Intelligent Fast Charging** – 50% in 20 minutes gives you 4 hours talk time
- **Long Distance Wireless Range** – Up to 55 m in typical office building. Up to 180 m in line of sight
- **Protected hearing** – ActiveGard™ technology protects against a acoustic shock and sudden sound surges
- **Desk Phone & Softphone** – Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from
- **Intuitive & Easy pairing** – For desk sharing and phone conferencing
# Specifications

<table>
<thead>
<tr>
<th>Headset</th>
<th>Order name</th>
<th>Art. No.</th>
<th>EAN No.</th>
<th>UPC No.</th>
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<tbody>
<tr>
<td>DW Pro2</td>
<td>DW 30 – EU</td>
<td>504308</td>
<td>40 44155 05042 4</td>
<td>6 15104 17961 5</td>
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<td>DW Pro2</td>
<td>DW 30 – UK</td>
<td>504309</td>
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<td>DW Pro2</td>
<td>DW 30 – AUS</td>
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<td>40 44155 05045 5</td>
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</tbody>
</table>

## Technology

- **DECT for EU, UK, AUS**
  - DECT CAT-iq (1.880 to 1.900 MHz)
- **DECT for US**
  - DECT 6.0 (1.920 to 1.930 MHz)
- **GAP compatible**
  - Yes (Headset)

### Headset

- **Connect to Base**

### Base Station

- **Connect to desk phone and softphone**

### EHS (Electronic Hook Switch)

- Yes (accessory – order EHS adapter separately)

### Mechanical Hook Lifter

- HSL 10 (accessory – order separately)

### Soft phone call control Software

- HeadSetup (included on CD)

### Microsoft Communicator compatible

- Yes

## Technical data

- **Operational temperature range**
  - +5 °C to + 45 °C (+41 °F to +113 °F)
- **Storage temperature range**
  - -20 °C to + 70 °C (-4 °F to +158 °F)
- **Weight Headset**
  - 85 g
- **Ear pad size**
  - ø 50 mm / 1.96 inches
- **Battery (Lithium Polymere)**
  - exchangeable (Yes - for service (see manual))
- **Personalization**
  - Yes - with nameplate on headset

### Package dimensions (H x W x D)

- 16.5 cm x 16 cm x 16 cm

### Package weight

- 970 g

### Units in distributor master carton

- 8

### Master carton dimensions (H x W x D)

- 36 x 38 x 38 cm

### Master carton weight

- 9.09 kg

### Range – line of sight

- 180 m

### Range – in typical office building

- 55 m

### Automatic power adjustment

- Yes (distance between HS and Base)

### Talk time in Wideband Mode

- Up to 8 hours

### Talk time in Narrowband Mode

- Up to 12 hours

### Stand by time

- Up to 100 Hours

### Auto – headset OFF when out of range

- Yes - after 30 minutes

### Charge time 0 – 50%

- 20 minutes

### Charge time 0 – 100%

- 1 hour

### Headset Auto Link to Base

- Yes - can be activated on the base station
Specifications

**Microphone**
- Electret Condenser Microphone, Ultra noise-canceling
- **Frequency response**
  - Wideband Mode: 150 Hz – 6.8 KHz
  - Narrowband Mode: 300 Hz – 3.5 KHz
  - Mute Microphone: Yes

**Speaker**
- Neodymium Magnet Speaker
- **Frequency response**
  - Wideband Mode: 150 Hz – 6.8 KHz
  - Narrowband Mode: 300 Hz – 3.5 KHz

*All acoustic parts observe the TIA-920 wideband standards*

**Safety**
- Automatic Acoustic Shock Protection: YES - ActiveGard™
- EU/AU Limiter: YES - Activation by dip switch

**Delivery content**
- Headset
- Base Station
- Power supply
- USB cable
- Audio phone cable
- Printed QuickGuide
- CD with Manual, QuickGuide, nameplate template and HeadSet Installation Program
- Printed safety guide

**Accessories NEW**

<table>
<thead>
<tr>
<th>Product description</th>
<th>Order name</th>
<th>Art. No</th>
<th>EAN No.</th>
<th>UPC No.</th>
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<tr>
<td>EHS Avaya adapter</td>
<td>CEHS-AV 01</td>
<td>504100</td>
<td>40 44155 04738 7</td>
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<td>EHS Snom adapter</td>
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**Accessories EXISTING**

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<tr>
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<td>500712</td>
<td>40 44155 04738 7</td>
<td>6 15104 17407 8</td>
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<td>Interface box for telephones featuring electronic hook switch</td>
<td>TCI 01</td>
<td>500275</td>
<td>40 44155 04739 4</td>
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</table>
## Specifications

**Single components/spare parts Available from October**

Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.

<table>
<thead>
<tr>
<th>Product description</th>
<th>Order name</th>
<th>Art. No</th>
<th>EAN No</th>
<th>UPC No</th>
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</thead>
<tbody>
<tr>
<td>Single headset of DW 30</td>
<td>DW 30 HS</td>
<td>504326</td>
<td>40 44155 05060 8</td>
<td>6 15104 17998 1</td>
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<tr>
<td>DW Base set for DW series</td>
<td>DW BS-EU</td>
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<td>6 15104 18008 6</td>
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</table>

Base including power supply, audio cable and USB cable

**Spare parts EXISTING**

- Power supply US
- Power supply AUS
- Power supply UK
- Power supply EU

**Spare parts Available from October**

- Ear pad set (2 pcs) Pro 1/2
- Name plate set Pro 1/2
- Audio cable RJ 45 – RJ 9
- USB cable

**Type approvals**

<table>
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<tr>
<th>Region</th>
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<tr>
<td>Europe</td>
<td>EMC - EN 301489-6</td>
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<td>RADIO - EN 301406</td>
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<td>Safety - EN 60950-1</td>
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<td>SAR (headset) - EN 50360 ref. EN 62209-1</td>
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<td>USA:</td>
<td>This product meets the safety requirements of CSA No. 231437</td>
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**Approved by**

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<td>Canada:</td>
<td>Industry Canada RSS 213 Issue 2</td>
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<td></td>
<td>IC ID 2099 D-TDH1 (headset)</td>
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<td>USA:</td>
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<td></td>
<td>FCC ID: DMOCDBDIB (base station)</td>
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<td></td>
<td>FCC ID: DMOCDHDFC (Pro 1 headset)</td>
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<tr>
<td></td>
<td>FCC ID: DMOCDHDEC (Pro 2 headset)</td>
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<td>Australia:</td>
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